

## Q/A General Meeting of Shareholders to be held on 19 December 2008

*What formalities must I complete in order to attend this Meeting?*

As a Fortis shareholder, you are entitled to attend the Meeting; each share gives the right to one vote.

To be able to legitimately take part in the Meeting, your shares must be blocked **by 12 December 2008**.

*How can I block my shares?*

If you are a registered shareholder (i.e. details of your shareholding are recorded in the share register at the company's registered office) then you need only notify the company of your intention to attend the Meeting. We will then block the shares for you in the register. For this, you should use the document (Registration form and proxy) that Fortis Corporate Administration has sent to you. This document must be delivered to the company's registered office by 12 December.

If you have shares in a securities account, the bank with which this securities account is held must have the shares blocked. Your bank should then provide the Fortis holding with written confirmation that the shares have been blocked **by 12 December 2008**.

Physical shares should be blocked also. You can do this by depositing the shares at your bank. Note: this could result in the dematerialisation of the shares. Your bank should then provide Fortis with written confirmation that the shares have been blocked **by 12 December 2008**.

*I cannot attend the Meeting, but I would still like to vote.*

If you cannot attend the Meeting yourself, but would like to exercise your voting rights, then you can appoint a proxy. If you wish to be represented at the Meeting on 19 December, you will need to submit a proxy form by 12 December. Even if you have already appointed a proxy with regard to the Meeting on 2 December 2008, you will still need to submit a new form.

You can appoint a specific person as proxy to vote on your behalf at the Meeting. (If you give your voting instructions on the proxy form, the proxy will merely confirm them at the Meeting. If you do not give voting instructions, your proxy will effectively vote at the Meeting.) If you do not specify a proxy on the form, Fortis will designate a proxy to represent you. (If you give your voting instructions on the proxy form, the proxy will merely confirm them at the Meeting. If you do not give any voting instructions, the proxy will vote in favour of the proposed resolutions.)

In both cases, the shares must be blocked as referred to above and you must send in the proxy form **by 12 December 2008**.

This form is available online at:

<http://www.fortis.com/Shareholders/shareholdersMeeting.asp>

*I blocked my shares prior to the Meeting on 2 December, do I need to block them again?*

You do indeed need to block your shares again by 12 December 2008 in order to be able to attend the Meeting on 19 December 2008.

*Will I get confirmation of right of admittance to the Meeting?*

If you have complied with the necessary requirements, you will receive from the Fortis holding a letter confirming your right of admittance to the Meeting.

If you do not receive any correspondence concerning the Meeting, you should get in touch with us on telephone number +32 (0)2 565 54 18.

- If your shares are in a securities account, it is advisable to take with you to the Meeting the statement certifying that your shares have been blocked, certainly if you have not received a letter confirming your right of admittance. This will avoid any registration problems at the time of the Meeting.
- If you are a registered shareholder (i.e. details of your shareholding have been recorded in the share register at the company's registered office), it is advisable to take with you to the Meeting a copy of your registration form together with the receipt.

*How can I get confirmation that my shares have been blocked?*

- If your shares are in a securities account and you have asked your bank to have them blocked, you can also ask your bank for a copy of the application to block the shares together with the receipt that was forwarded to the Fortis holding prior to 12 December.